# KY Department for Behavioral Health, Developmental & Intellectual Disabilities

# Quality Management & Outcomes Team Meeting Agenda November 17, 2016 12:30 p.m. – 4:00 p.m. (*EST*)

Location: CHFS Building, 275 Main Street, Frankfort, KY – DPH Conference Suite C (1<sup>st</sup> floor)

- 1. Welcome & Introductions
- 2. Action Items Follow-up
- **3. Regional Quality Improvement Updates** (All participants; 10 minutes per agency)

Each agency is expected to give an update on a QI tool, strategy, technique, etc. that currently works well or is a recent learning experience that may interest other agencies.

#### **Suggested Topic:**

System Integration: How do reach out to clients in multiple systems (e.g. shelters, hospitals, PCHs, jails)?

### 4. Discussion / Training

- ✓ <u>Systems Improvement Activities for the Adult System of Care</u> with Rita Ruggles, BHDID, DBH A review of activities implemented by the Adult Services Branch to enhance quality of care
  - RE: Settlement Agreement,
  - Re: Discharges from State Hospitals to PCHs
  - Person Centered Planning Initiative and Activities
  - EBP Implementation
    - o ACT Fidelity Review process / ACT Learning Collaborative
    - Peer Supports Initiatives
    - Supported Employment
- ✓ Continuity of Care A discussion led by Deputy Commissioner, Dr. James Gedra

Key Question: What are your CMHC's highest three barriers to working closer with your local psychiatric hospital?

✓ Incident Reporting for Waivers with Cathy Lerza, BHDID, DID

#### 5. Outcomes

Consumer Satisfaction Survey – methodology updates

## 6. BHDID program updates & announcements

- CCHBC update (BHDID; Tena Robbins, BHDID)
- Division of Program Integrity update with Sarah McCoun, BHDID
- Division of Behavioral Health Updates with Dr. James Gedra, Deputy Commissioner, BHDID
- DBH Housing update Medicaid and Housing Partnership grant from CMS with Tom Beatty, BHDID
- Children, Youth, and Families System of Care Updates with Beth Jordan, Janice Johnston, BHDID, CYFS



#### 7. Meeting Schedule

The next QMOT meeting is:

**DATE: February 23, 2017** 

TIME: 12:30 p.m. - 4:00 p.m. EST

LOCATION: KBHDID, 275 Main Street, Frankfort, KY

The quarterly schedule for 2017 is: (quarterly on the 4<sup>th</sup> Thursday, 12:30pm-4:00pm)

- o February 23
- o May 25
- o August 24
- November 16 (1 week early due to Thanksgiving week)